

THE CITY OF SALISBURY
HUMAN RESOURCES DEPARTMENT
City Office Building
132 North Main Street, 2nd Floor
P. O. Box 479
Salisbury, NC 28145-0479



EMPLOYMENT OPPORTUNITIES

PT Network Operations Center Technician I

Your Career, Your Community

As a Part time Network Operations Technician I in the City of Salisbury, you can make a difference! We are seeking motivated candidates who will help provide support to internal and external customers including Infrastructure Services and other entities. Main responsibilities include but are not limited to performing basic troubleshooting of equipment problems and initial account activation, responding and resolving helpdesk calls from broadband customers, using remote connection software to obtain control of computers and repair user problems, submitting and monitoring work orders and working with vendors and manufactures to resolve software or hardware product issues. Join our team for a rewarding career!

Minimum Requirements:

- Previous experience in customer service in an associated field and Associates/Technical degree or equivalent experience required
- Must have a valid Driver's License in the state of North Carolina
- General knowledge of common computer hardware/software problems, web based software and other applications

Closing Date: March 4, 2016
Hourly Pay Range: \$11.14 - \$14.48

Please apply online at www.salisburync.gov/hr

For questions please call/visit:

City of Salisbury Human Resources Department, City Office Building, 132 North Main Street, 2nd Floor
Phone: (704) 638-5217

The City of Salisbury prohibits discrimination on the basis of race, color, national origin, sex, veteran status, sexual orientation, religion, age or disability in employment or the provision of services.

The City of Salisbury is a Drug Free Workplace
Job Opportunities Hotline: (704) 638-5355